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Northern Territory Council
of Social Service Inc.

Strategic Plan 2010—2013

***This three year strategic plan
will guide NTCOSS activities.
It will be complemented by
Annual Work plans and Individual Staff
Work plans and reporting processes.***

***NTCOSS priorities for allocating resources
are determined by considering
the following criteria:***

- An assessment of the impact on disadvantaged Territorians.
- Whether another organisation or peak has taken the lead in the campaign.
- Whether NTCOSS has the resources and expertise required to have a positive impact or strategic influence on the issue.
- A consideration of Environmental Economic and Social Sustainability.

▶ **Goal 3**

A well-governed and resourced peak body who enters into partnerships.

Priorities

- A well-functioning and supported Board.
- To be a best practice employer.
- Up to date policies and procedures are in place and adhered to.
- Secure funding.
- Continue to update resources and equipment.
- Training and professional development opportunities are available to all staff.

We will measure success by:

- Having a board that knows NTCOSS, is committed to its vision and has the knowledge, skills and support to help achieve it.
- Well trained, supported and satisfied staff.
- A new three year Service Agreement with the Northern Territory Government.
- Regular reviews and improvement of policy and procedures.

▶ ***Who we are***

The Northern Territory Council of Social Service Inc is a peak body for the Social and Community Sector in the Northern Territory and a voice for people affected by disadvantage and inequality.

▶ ***Our vision***

A fair, inclusive and sustainable Northern Territory where all individuals and communities can participate in and benefit from all aspects of social, cultural and economic life.

▶ ***Our goals***

1. A community in which all people have the opportunities and resources they need in order to participate in and benefit from all aspects of social and economic life.
2. A strong, sustainable community sector.
3. A well-governed and resourced peak body.

► **Goal 1**

A sustainable community in which all people have the opportunities and resources to participate in and benefit from all aspects of social , cultural and economic life.

Priorities

- Contributing to policy that strengthens the community and is based on independent research and analysis, real experiences and advice from the NTCOSS network, the community and other sectors.
- Advocating to decision-makers and the community to increase the opportunities and resources available to the most disadvantaged Territorians.
- Responding to opportunities to advance the interests of Territorians affected by poverty and disadvantage.

We will measure success by:

- Positive influence on community debate and government policy about solutions for the most disadvantaged Territorians.
- The quality and timeliness of NTCOSS advocacy on issues affecting the most disadvantaged Territorians.

► **Goal 2**

A strong, sustainable community sector.

Priorities

- Lobby for adequate funding and effective service agreements.
- Promote effective community engagement across NT Government.
- Work with community organisations to build the capacity of their workforce.
- Develop and distribute information resources for the sector.
- Consult with the sector to research, develop and then represent the needs of their client groups.
- Provide support to other organisations including new peak bodies.

We will measure success by:

- Reports from the sector on the impact of any changes to funding and service agreements.
- Assessing NTCOSS' role in creating and maintaining sector engagement across the NT Government.
- Increases in the capacity of the sector workforce that can be attributed to work involving NTCOSS.
- Resources created or provided by NTCOSS that meet identified needs of the sector.
- The quality of NTCOSS' consultation with and representation of the sector.
- Assistance provided by NTCOSS to other organisations.