



**NORTHERN TERRITORY COUNCIL OF
SOCIAL SERVICE INCORPORATED**

ANNUAL REPORT 2009

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NTCOSS

The Northern Territory Council of Social Service (NTCOSS) is a peak body for the Social and Community Sector in the NT and an advocate for social justice on behalf of people and communities in the NT, who may be affected by poverty and disadvantage.

Mission

The mission of the Council is to promote awareness and understanding of social issues through the NT community and to strive towards the development of an equitable and just society.

Objectives

- To promote and assist the development of all aspects of social services throughout the NT.
- To provide to organisations, services and support such as training, a resource base, research and consultation relating to social issues.
- To contribute to the debate on social issues.
- To ensure the Council is representative on a sector wide and regional basis in the NT as well as representing the interests of members
- To promote and make representations on behalf of socially disadvantaged groups and those disadvantaged in the NT community by policy decisions
- To be the peak organisation providing a focal point for the community sector and a reference point for government.
- To provide advice and policy input to all levels of government and other appropriate organisations on behalf of the NT community sector.
- To contribute an NT perspective to the national COSS network.

2009 Agenda

Notice of the NTCOSS Annual General Meeting

To be held at the NTCOSS meeting room
11.30 am, Wednesday 23rd September 2009

AGENDA

Business to be transacted at the Annual General Meeting

1. Welcome by President Barry Hansen
2. Note apologies received
3. Previous AGM minutes for endorsement
4. President's report
5. Treasurer's report
6. Executive Director's report
7. Appointment of Auditor for 2009/2010
8. Election/appointment of Board members
9. Election of Public Officer
10. Any other business

Meeting close

All members and guests are welcome. Drinks and light refreshments available.

2008 AGM Minutes

NTCOSS AGM MINUTES **Held Wednesday 24th September 2008** **At NTCOSS Board Room 3.00pm**

Present: Barry Hansen – Bernard Dwyer (Amity Community Services)
Caitlin Perry (Darwin Community Legal Services) – Wendy Morton (NTCOSS Executive Director) – Mel Hazard (Charles Darwin University) Donna Blackler (NTCOSS) – Jane Gordge (NTCOSS) – Kathy Bannister, Phil Dempster (NT Mental Health Coalition) – Tracey Brand (Tangentyere), Ruth Leslie-Rose (Alzheimer’s Australia NT) - Graeme Suckling (COTA NT) Strider (Individual Member) Fergal Fleming (MCNT) – Moira McCreesh (Antares Consulting) Jane Vadiveloo (individual member) - Clare Martin (ACOSS) - Graham Ring (NTCOSS) Lava Kohaupt (Melaleuca Refugee Centre) Judith Gynylon (D.W.H.A) Loris Semple (NTCOSS)

Apologies: Major John Freind (The Salvation Army) – Senator Trish Crossin – Greg McMahon (Carpentaria Disability Services)
Linda Zerna (Central Australian Remote Health Development Services) – Oscar Arango (MCSCA) – Colin Burden (Aids & Hepatitis Council) – Toni Vine-Bromley (NT Shelter) Raquel Nicholls-Skene (YMCA) – Garry Halliday (Carers NT), Kirsty Carter (Team Health)

Tracey Brand / Moved
Bernie Dwyer / Accepted

Welcome:

Barry Hansen welcomed everyone to the AGM and a special thank you and welcome was made to the new CEO of ACOSS Clare Martin.

The Guest speaker was Donna Blackler of NTCOSS.

Donna was employed by NTCOSS in June 2007 for the workforce project which was funded by DEET. A summary was provided of her research into the community sector, results and issues arising from the interviews with the 31 organisations in the community sector and the 14 organisations in the industry sector on the issues of recruiting and retaining staff. A survey was sent to over 400 individuals in the community sector and had 201 responses.

Donna has completed phase one and has developed a ‘Community Sector Tool Kit’ which is in the process of being produced for distribution.

The kit contains information on a variety of subjects from advertising tips to interview techniques and how these issues will work better for your organisation. Donna has also produced a promotional poster of ‘snakes and ladders’. This is to be distributed with the tool kits when printing is finished.

Donna wished to acknowledge Wendy Morton and the NTCOSS Staff along with the NTCOSS Board for their trust and the DEET assistance with financing and DEEWR for the original funding. A special thanks also to the project steering committee and all the community sector staff members who completed the surveys.

Wendy advised the meeting that Donna is finishing 26/9/08 working on a permanent basis on the project due to a move south. But Donna will return to do the workshops and Phase two she will be doing remotely.

2008 AGM Minutes

Previous AGM Minutes:

Barry noted that these had been sent to all members with the Agenda for the meeting and moved that the previous minutes be accepted as correct.

Caitlin Perry/Bernie Dwyer

Objections: NIL

Presidents Report:

Barry made note of the invite for submissions to senate on the inquiry into Government Expenditure on Indigenous Affairs.

Treasurers Report:

Barry commented that NTCOSS is in a sound financial position and the highlight of the year was buying the property at 33 Bayfield Street Malak.

Wendy explained that the property would eventually be used as offices for NTCOSS and with a 0.6 vacancy rate in office space in Darwin the only option open was to purchase a property. There are renovations required as in disability access etc but the property should provide a fantastic work environment if we obtain approval from the planning minister.

Executive Directors Report:

Wendy thanked the Board and Executive Board but especially Barry who puts in so much time and attends the ACOSS meeting as the NTCOSS Representative and to let him know she appreciates all his help.

Wendy explained the highlight of the year would have to be the NTCOSS Conference “*Territory Fair – how do we get there*” there was a great line up of speakers including Tim Costello as the dinner speaker and Geoffrey Yunipingu as the dinner entertainment. Overall it was an excellent conference along with a huge amount of work. Also to thank all those who helped and also the Government sponsors.

The year also produced the Pre Budget Submission which includes 15 sectors and there were meetings held with representatives from each sector. Wendy expressed the value of the meetings just to find out the issues that are out there and the satisfaction of gaining a win that can be passed down to the organisation.

Wendy thanked Jonathan Pilbrow in Central Australia for all his hard work throughout the year.

Historically Jonathan has been part-time between NTCOSS and NT Shelter and informed us that from the beginning of September Jonathan will be employed by NTCOSS on a full time basis.

Barry moved for an acceptance of all the Reports

Caitlin Perry / Fergal Fleming

Returning Officer: Donna Blackler

Election of Officers: *Executive Officers*

Chairman – Barry Hansen

Only nomination received
elected

Vice Chairman – Bernard Dwyer

Only nomination received
elected

Treasurer - Tracey Brand

Only nomination received
elected

Secretary - Vickie O’Halloran

Only nomination received
elected

Executive Board member - Caitlin Perry

2008 AGM Minutes

Board Members: Mel Hazard – Charles Darwin University
Abdul Khan – CAAAPU
Dr Fergal Fleming – MCNT
Kirsty Carter – Team Health
Jane Vadiveloo – Individual
Lava Kohaupt – Melaleuca
Graeme Suckling – Council on the Ageing
Moira McCreesh – Antares Consulting
Garry Halliday - Carers NT
Janet Buhagiar – St Vincent de Paul Society

One Vacancy exists and Wendy moved to Co Op a new board member from within the sectors of Aboriginal Health, Youth, Children or Employment Sectors.

Fergal Fleming / Caitlin Perry

Barry made special thanks to the Board for the past 12 months and for those departing from the Board :

Toni Vine- Bromley
John Naismith
Des McKenzie
Lee Toogood
Tony Vidot

Auditors Report:

Wendy moved that we appoint Sue Lee again as the Auditor.

Bernie Dwyer/Graeme Suckling Dwyer

Public Office Election:

Wendy Morton was re appointed.

Agreed

Other Business:

Kathy Bannister asked Donna the question of 'Bullying in work place' as there was nothing in the Tool Kit – Donna felt she did not have the confidence to raise the issue but it is addressed for Phase 2 and will involve workshops around recognizing Bullying and addressing the issues. Donna then went onto the plans for Phase 3 with a website with a portal to issues and tailored to the Community Sector to be hopefully be accessible in 2010. Wendy commented that these issues have been raised in the Budget Submission. Moira asked if any organisations recognised have issues in place for Bullying. Donna expressed that the survey was done Confidentially – some were contacted but they were reluctant to identify their organisations or any bullying issues. Kathy expressed concerns that the training offered is often to work with Management teams rather than addressing the issues with staff. Wendy is keen to see affordable training for these issues.

Barry Hansen declared the meeting closed at 4.04pm

President's Report

The only pre-requisite for bad things to happen, is that people of goodwill remain silent.

The role of the Council's of Social Service around Australia is to advocate for the low income and disadvantaged.

The impact of our efforts (and of like minded others) might not be immediately apparent, but we should never think of them as being futile or wasted.

Some of the ways in which we have advocated over the last year are:

- Increases in electricity charges - concessions for pensioners and carers were granted following extensive publicity gained by NTCOSS for the issue.
- Senate inquiry into NT spending priorities - the Labor majority on the Committee closed ranks by concluding that the Terms of Reference prevented them from investigating the core issue of NT spending priorities. The basis of their reasoning was that the Terms of Reference referred to the "Commonwealth Grants Commission funding *formula*", whereas the CGC made funding "*assessments*", so that no findings could be made. Nevertheless, since then, there has been increased scrutiny from multiple sources of NT Government spending priorities, processes and performance. For example, we raised the lack of progress of the SIHIP programme with the Government on more than one occasion prior to the recent events.
- Disability Review - We continue to raise the lack of progress from the consumer perspective.
- Pre Budget Submission - The consolidated PBS document collates and presents the views of the sector under the respective headings. Some progress has been achieved towards an AOD peak; less so for a youth peak body.
- Housing - We continue to support NT shelter in advocating for affordable housing
- 2030 project - We hope that the good work put in by the 2030 committee will be honoured/ unlike the 2006 Economic Development Summit from which we have not seen a report.
- Mental Health - We continue to auspice the Mental Health Coalition and its project officer, Phil Dempster;
- Social Inclusion and Sector Sustainability remain key objectives of NTCOSS

Finally, the most important things that remain for me to do are:

To thank all of our staff, especially Wendy Morton and Jonathon Pilbrow, for their outstanding efforts, and to thank the Board and Executive for their contributions and support throughout the year. You have all been wonderful, and it is with deep gratitude that I wish the incoming President the same support that I have had for the last five years.

Barry Hansen
President

Executive Director's Report

It has again been both an exciting yet frustrating year at NTCOSS. It is always inspiring to hear the fantastic work that is being carried out by community organisations yet concerning that government continues to under fund so many organisations.

NTCOSS works across so many different issues but please find below a snapshot of the key areas we have worked in over the last 12 months.

Community Sector Wages

The low wages in the community sector continue to be a major factor in the high level of staff turnover. Throughout the last 12 months, we have continued to highlight this issue in various forums. Along with the Australian Services Union, we met with relevant ministers and held forums in the major centres in the NT. In the lead up to May's budget, we also did a media campaign which received strong support. The pre budget submission also again prioritised this area.

NTCOSS met with the Fair Pay Commission to advocate for the needs of low paid workers in the NT including those working in the community sector.

Electricity and Water Prices

NTCOSS ran a very public campaign after the announcement of significant increases in the cost for power and water consumers in the NT. This price rise will hit hard those who are already disadvantaged. The average family can expect to pay an extra \$800 per year. NTCOSS and other organisations such as COTA NT and NT Shelter lobbied politicians through letters, meetings and media. We received unprecedented media on this issue including print, radio and TV. As a result, the government announced there would be no price rise in electricity for pensioners and carers. While we commend the government for this decision, we do not believe it went far enough. NTCOSS had been calling for the concessions to be extended to all holders of a health care card.

2030 Submission

We provided several submission to the 2030 Steering Committee throughout their consultation process. We also attended several face to face consultations and the Health and Well being forum.

Pre-Budget Submission

The NTCOSS pre budget submission was also a major project and was provided to Ministers in November. The development of the submission involved consultation with 16 different sectors throughout the NT. The submission again highlighted 2 priority areas for each sector as well as sector wide issues. Strategies to improve recruitment and retention of staff were again seen as a priority as well as an emphasis on housing issues.

NTCOSS provided a summary of the Budget announcements in May to NTCOSS members within 24hrs and received media coverage. We also provided a much more detailed document to members within a few weeks which detailed the NT Government's budget in relation to the NTCOSS submission and other related budget announcements.

We liaised with ACOSS to respond to the Federal Government's budget.

Transport

Transport continues to be a major barrier to improved health, education and social well being in the NT. For some time, NTCOSS has been calling for improvements in transport particularly for those in remote areas and town camps. Transport issues are broad and include PATS, school buses, public buses, taxis for people with disabilities and minibuses We highlighted issues for school children from town camps in accessing the school bus and changes were subsequently made to make this service more accessible.

Executive Director's Report

We also held forums in Alice Springs, Tennant Creek and Katherine to discuss issues and develop potential solutions. The outcome of these meetings have been provided to the transport minister and also to the current review of regional transport

Alcohol

We have worked with many organisations in the AOD sector to continue the push for a fully funded alcohol and other drug peak. Quite simply, we in the NT drink at almost double the rate of the rest of the country. It is a major issue contributing to many social issues such as violence, crime and health problems. It deserves a more cohesive and concerted response from the government. This year, NTCOSS received funding from the Department of Health and Aging to conduct a capacity building project in co-morbidity. This project funding ended in February. However the project has since been refunded and will soon be restarting.

Mental Health

NTCOSS has continued to provide ongoing resourcing and support of the NT Mental Health Coalition as a peak body,

(More detailed information regarding activities is supplied in the separate mental health report)

A mental health carer respite project was also funded in the last 12 months and a separate report is also included on this project.

Youth

NTCOSS has continued to work with the youth sector in the NT to lobby for the development of a fully funded youth peak. NTCOSS and other youth organisations provided feedback to the Minister on the decision to tender out the NT Youth Affairs Network. It was extremely disappointing that the views of the sector were ignored by the Minister and the service was tendered out. The outcome is that there is now a funded network servicing mostly those in the Darwin and Palmerston region however all of the other functions of a peak and the networking support for organizations outside of the Darwin region remain unfunded. We have also liaised with the new National Youth Peak (AYAC) and assisted them in working with NT youth organizations.

NT Governments Jobs Plan

NTCOSS contributed a short submission to the NTG's consultation to develop their new Jobs Plan.

Workforce Strategy

NTCOSS continued to receive funding from DET (via DEST) to conduct a project into workforce strategy issues in the NT Community Sector. The project is primarily looking at the issue of recruitment and retention. The project is working alongside other support NTCOSS provides to the sector to deal with workforce issues. There is a separate report on this project.

Employment Disadvantaged Taskforce

NTCOSS had 2 representatives on the taskforce which is chaired by DET. This taskforce has now ceased. We have also been a panel member for a DET grants program.

FACS / SAAP network project funding

The FACS/SAAP project funded by DH&F ceased. NTCOSS had some project funding remaining and it was agreed with the Department that we would pass this funding on to the Big Issue to support them to start up the Big Issue and Street Soccer in Darwin.

Support of Other Peaks

The support arrangements in place with NT Shelter continued for a joint position in Central Australia until September 08. After a long relationship, it was felt that the position had grown to a point where it now needed to be 2 separate roles. We continue to support the NT Mental Health Coalition as the incorporated body and administrative support body for the Coalition, and the provision of co-location and other supports to Amnesty NT (until August 08) and the Australian Association of Social Workers NT.

Executive Director's Report

We have also worked on projects and campaigns with NT Shelter, COTA NT and the Environment Centre NT on issues such as power and water, housing and the new suburb of Weddell.

NTCOSS has met with the Alcohol and other drug and youth sector to provide information and support in the development of peak bodies.

Input Into Government Reviews, Submissions, Inquiries and Committees.

Note in some cases we have facilitated input by others into the process.

- Family and Community Services Advisory Council
- The Employment Disadvantage Steering Committee
- Disability Advisory Council
- Central Australian Family Violence and Sexual Assault Network
- Alcohol and Other Drugs Interagency
- Central Australian Youth Justice Coalition
- Central Australian Consumer Consultative Group – Education
- People's Alcohol Action Coalition

Other Consultative Processes and Committees;-

- Quarterly meetings with the Minister for Family and Community Services
- Meeting with the Treasurer
- Tangentyere 'Education Executive Sub Committee' meeting
- Panel member for DEET 'Working Together' Grants

Provision of Regular Information to the Sector

NTCOSS has provided regular bulletins via email to the sector including a new monthly summary of our activities which is provided to all members. We send out regular information bulletins / emails on other training and activities that may interest the community sector. We also provide newsletters to all members on a quarterly basis.

Community Sector Survey 2008.

Undertook in conjunction with ACOSS and the other COSS' the distribution of the Community Sector Survey. The survey looks at how the Community Sector and its clients are faring and what are the major issues of concern. We did media on the outcomes of the survey.

Other

- guest panel member for Carers Week hypothetical
- guest speaker Palmerston Youth Network meeting
- guest speaker at the National Home Economics Conference

Thank you

I am so fortunate to have a great staff team and a great board. The executive team at NTCOSS are always an incredible support to me and contribute so much to the organisation. A special thanks to our President, Barry Hansen and Vice President, Bernie Dwyer who give up so much of their time to provide support, expertise and sense of humor.

Finally, thank you to all of the staff of NTCOSS who have been part of the office over the past year. To those who are no longer working with us, thank you for your contribution. Thank you to Naomi Asling who did a social work placement with Jonathan and played a major role in developing our post budget analysis. To Jonathan, Graham, Phil, Janine, Donna and Roma – thank you for your hard work and the good fun as well. You are all so dedicated to your roles and it makes every day in the office a little easier.

Wendy Morton
Executive Director

Board Members

Board as of 2008/2009 AGM

Executive Board Members

President

Barry Hansen, *Individual*

Vice President

Bernie Dwyer, *Amity Community Services*

Treasurer

Tracey Brand, *Tangentyere Council*

Secretary

Vicki OHalloran, *Sommerville Community Services*

Executive Director /Public Officer

Wendy Morton, *NTCOSS*

Caitlin Perry, *Darwin Community Legal Service*

Board Members

Kirsty Carter, *NT Mental Health Coalition*

Garry Halliday, *Carers NT*

Moira McCreesh, *Antares Consulting*

Graeme Suckling, *Council on the Ageing (NT) Inc*

Mel Hazard *Charles Darwin University*

Lava Kohaupt, *Melaleuca Refugee Centre*

Abdul Khan, *Central Australia Aboriginal Alcohol Program*

Dr. Fergal Fleming, *MultiCultural Council of NT*

Jane Vadiveloo, *Individual*

Janet Buhagiar, *St.Vincent De Paul Society (NT) Inc.*

Coralie Nichols, *Anglicare NT*

Executive Director

Wendy Morton

Office Coordinator

Jane Gordge

Roma Hill

Central Australian Policy Officer

Jonathan Pilbrow

Workforce Strategy Project Officer

Donna Blackler

NT Mental Health Coalition

Phil Dempster

Mental Health Respite Project Officer

Janine Sims

Communications Officer

Graham Ring

Alcohol and Other Drug Project

Loris Semple

Casual Administration Staff

Helen Johnson

Central Australia

INTRODUCTION

The NTCOSS Central Australian Policy Officer position has been a stand-alone position since September 2008, previously being a joint position with both NTCOSS and NT Shelter (since June 2003). NTCOSS has recently moved from the Tangentyere Council site to Helm House in the CBD area of Alice Springs.

SECTOR DEVELOPMENT

SECTOR NETWORKS

Networking has occurred through involvement in interagency meetings, forums and various consultation processes, in both Alice Springs and Tennant Creek, which provide opportunities to promote the work of NTCOSS and consult on issues affecting low income and disadvantaged Territorians and the NGO sector broadly.

In 2008/09, the CA Policy Officer has attended the following interagency/network meetings:

- Alice Springs Interagency Meetings
- Central Australian Family Violence and Sexual Assault Network (CAFVSAN) Meetings
- Accommodation Action Group (AAG)
- Western Arranta Social Wellbeing Network
- Central Australian Renal Social Wellbeing Action Group
- Alcohol & Other Drug Interagency

INTERAGENCY MEETINGS

The Alice Springs Interagency network meets quarterly and is well attended by both Non- Government and Government agencies, and provides an opportunity for information sharing, meeting new workers and networking. NTCOSS plays a key role in supporting the meetings which are a good avenue for promotion of NTCOSS issues and events. Meetings in the past year were hosted by the Centre for Appropriate Technology (CAT), Multicultural Community Services of Central Australia (MSCSA), Centrelink and Centacare (which included a presentation from the NT Anti Discrimination Commission).

DISSEMINATION OF INFORMATION

NTCOSS sends regular emails to community agencies regarding upcoming events & training, policy developments and job opportunities. This continues to an important role NTCOSS plays for the sector.

TRAINING

CA Policy Officer and Social Work Student (see below) assisted in the promotion of the Workforce Planning Forums in Alice Springs and Tennant Creek (May 2009).

POLICY AND ADVOCACY WORK

PRE-ELECTION FORUM (2008)

In conjunction with the Chamber of Commerce and NT Shelter, put on the Pre-Election Forum, which was attended by over 50 people and had representatives from all of the major political parties.

NTCOSS PRE - BUDGET SUBMISSION (PBS) 2008-09

The CA Policy Officer assisted with the gathering of local input into and the write up of NTCOSS's Pre-Budget Submission for 2009-10. Teleconferences were held for 11 different sector areas, with a total of 32 people from Central Australia participating directly in these meetings to the development of sector priorities. These meetings also allow workers to connect with others in their sector, and provide a valuable opportunity for NTCOSS to meet together with sector specific groups.

Some minor positive gains were made in relation to specific recommendations from the 2009-10 NTCOSS PBS, with the May 2009 Budget announcing, increased funding to the Pensioner Concession Scheme, funding for a new service to provide transitional residential aftercare and out-reach support services after alcohol and other drugs rehabilitation; funding for a targeted family support service to support vulnerable families and funding to increase maternal and child health services for indigenous families. However, overall, NTCOSS was concerned that there was very little new money and limited support in the budget for vulnerable Territorians.

Central Australia

2030 STRATEGY (NT GOVERNMENT)

The CA Policy Officer assisted with NTCOSS's submission to the NT Government's 2030 Strategy, and also had participated at a 2030 Consultation Forum. The CA Policy Officer also drafted a subsequent submission which focused on measuring levels of poverty in the NT, based on Australian Bureau of Statistics data on equivalised income levels. *This data revealed that the NT population, as a whole, has a high representation (nearly 30%), in the highest Australian Equivalized Household Income levels (top 20%), compared to Australia as a whole, but also has lower representation in the bottom 20% and bottom 50% of Equivalized Household Income levels.* However, when the data for the Indigenous population and particular household types is examined – the income inequality among particular household types is stark:

Indigenous households are more highly represented overall in the lowest income deciles – with nearly 60% of all Indigenous households in the bottom 20% of Australian Equivalized Household Income and 83% in the bottom 50% of Australian Equivalized Household Income. (Those NT households which fall in the bottom 20% of Equivalized Household Income levels (Australian deciles) have a high risk of having inadequate income to meet essential costs and therefore are at risk of being in poverty).

COMPACT FORUM – ALICE SPRINGS (SEPTEMBER 2008)

Assisted with organisation of Compact Forum in Alice Springs which was well attended.

NATIONAL DISABILITY STRATEGY CONSULTATION IN ALICE SPRINGS

In conjunction with the Disability Advocacy Service, NTCOSS assisted with the planning of the Australian Federation of Disability Organisations (AFDO) visit to Alice Springs (November 2008), to consult (on behalf of FaHCSIA) re the National Disability Strategy. 3 Focus Groups were held (clients from NPY, Tangentyere and Western Desert (Renal), as well as a consultation forum with the disabilities sector and consumers.

ELECTRICITY AND WATER PRICE INCREASES

CA Policy Officer assisted in the response to the NT Government's announcement of price increases for electricity, water and sewerage, which will hit low income and disadvantaged Territorians very hard from July 2009. NGO's will also face significant price increases. NTCOSS campaigned for pensioners not to be worse off and for the current concession for NT Pension Concession Card holders, to be extended to all recipients of a Health Care Card. The NT Government has ensured that pensioners and seniors (in receipt of a NT Pension Concession Card) will not be worse off – with their daily charge rate to remain the same as prior to 1 July 2009. However, concerns remains about the impact on other low income and disadvantaged Territorians, such as people on Newstart, and Youth Allowance, and low income families.

PAID PARENTAL LEAVE

Involved in Teleconference with Working Women's Centre (22 Oct) looking at the *Productivity Commission's Inquiry into Paid Maternity, Paternity and Parental Leave*

COMMONWEALTH OMBUDSMAN CONSULTATION

Attended consultation forum run by the Commonwealth Ombudsman's office regarding issues affecting Indigenous people in the NT, with a particular focus on the impact of the NT Emergency Response.

NORTHERN TERRITORY EMERGENCY RESPONSE

NTCOSS has continued to play a role at over the past year, in gathering information about the impact of the Northern Territory Emergency Response (NTER), particularly in relation to Income Management and feeding information to peak bodies and other relevant organisations.

Specifically over the past year, NTCOSS has been involved in the following:

- Provided input to ACOSS in the development of their Submission to the NTER Review (2008)
- Paper on NTER for ACOSS (Winter) Impact Publication & Aust Services Union Journal (Aug 2008)
- Contributed to Family & Community Services Advisory Committee (FACSAC) paper on IM (2008)
- Attended Income Management Information Session on Basicscard (for merchants) (28 July 2008)

Central Australia

- Attended NGO Forum on the NTER (16 Sept 2008)
- Assisted with putting on Centrelink Income Management Forum for NGO's (11 December 2008)
- Attended FaHCSIA consultation regarding income management (29 April 2009)

Centrelink Income Management Forum Dec 2008

This particular forum provided an opportunity for the NGO sector to present feedback to Government agencies regarding the implementation of the Basicscard, under the Income Management component of the intervention. 31 people were in attendance (22 NGO's; 9 Government staff). Many concerns were raised by community organisations and individuals affected by income management – e.g. concerns regarding the discriminatory nature of the Income Management; security issues re. use of Basicscard; the lack of financial literacy programs being rolled out; and the emotional toll of NTER on Aboriginal people.

NTCOSS continues to argue for an evidenced based approach to these issues, and believes that a more rigorous approach to the collection of evidence on the impact of Income Management is required – rather than merely anecdotal evidence and self reporting by stores. In addition this information needs to be made readily available in the public realm.

2009 AUSTRALIAN COMMUNITY SECTOR SURVEY

NTCOSS actively encouraged NGO's to complete the 2008 Australian Community Sector Survey. The response rate from NT agencies was again good, with 31 agencies responding (the same no. as 2008).

TRANSPORT ISSUES

Transport issues continue to be highlighted as a critical issue in the NT. The NT Government has extended public bus services in Darwin, as well as introduced free transport for students on public buses. Progress has also been made in relation to access to school buses for children on town camps, where previously there have been historical barriers to access, (creating pressure on NGO support services to assist in getting students to school. In March, The NT Government announced new bus routes providing school buses to four town camps previously a long distance from school bus routes. However, to this point, few additional support measures have been put in place to assist students in using the bus system, or to help them re-engage with the education system, resulting in limited uptake of the bus service.

NTCOSS has continued to advocate for resources to ensure agencies can provide intensive support for families whose children are disengaged from the education system. In addition the issue of children living on outstations, who also face significant disadvantage when it comes to getting to school, need to be addressed. NTCOSS believes an improved transport system for all students will play a critical role in schools achieving the Government's target of 90% attendance rates, and assist with improving educational outcomes for Indigenous children.

NTCOSS REGIONAL TRANSPORT FORUMS

Regional Transport Forums were held in Alice Springs and Tennant Creek in late May 2009 to provide an opportunity for people to raise issues of concern around transport issues. Key themes which emerged were the (lack of) availability, timing, and the cost of transport as well as constraints of the Patient Travel Assistance Scheme (PATS). Transport issues disproportionately affect people who experience social disadvantage, impacting on the ability of people to access work, health services, recreational, cultural and social activities, forcing many people to rely on other more expensive forms of transport to meet everyday needs. Recommendations from these and subsequent forums, will sent to Government and will also be fed to the NT Government's Regional Transport Strategy consultation process.

INTERPRETER SERVICES

NTCOSS welcomed the NT Government's additional funding to the Aboriginal Interpreter Service to enable non-Government organisations to use the service without charge. Prior to this change, which came into effect in July 2008, most non-profit community organisations were required to pay for interpreting services for their Aboriginal clients, placing a financial burden on these organisations. Interpreter services are critical to improving health and well-being of disadvantaged Territorians.

Central Australia

NTCOSS also welcomes the Language Services Policy announced in April 2009, which will establish a whole of Government approach to language service delivery. It will ensure that all Territorians who do not speak English as their first language have fair access to appropriate services, and its aim includes to:

- Support NTG Agencies to develop procedures and practices to ensure that speakers of languages other than English are not disadvantaged when accessing Government services.
- Develop and promote a unified NTG Agency approach to language services ensuring all NTG clients have access to fair and equitable services.

NTCOSS looks forward to improved outcomes for consumers of interpreter services, both professionals/agencies and for people for whom English is not their first language.

BREAKING THE SCOURGE OF ALCOHOL ABUSE IN THE TERRITORY

The Northern Territory has the highest rate of alcohol consumption in Australia, at around 1.5 times the national average. Other illicit drugs misuse also occurs frequently across the NT. Major harm and disruption to NT individual, families and communities are caused by substance misuse, which also places an increasingly unaffordable burden on NT health services, policing and community support services.

AOD PEAK CAMPAIGN

CA Policy Officer has been involved in ongoing meetings and dialogue with the AOD Sector re the need for an AOD peak, where there has been strong support from both the top end and Central Australia. The AOD Peak Working Group completed a submission to the Alcohol Policy Minister, requesting seed funding for a worker to establish a peak body/explore funding options. In addition, the Alice Springs establish a peak body/explore funding options. In addition, the Alice Springs AOD interagency group is hosting a conference in Alice Springs in August 2009, which will have a strong focus on the need for an AOD peak body.

PEOPLE'S ALCOHOL ACTION COALITION (PAAC)

NTCOSS has been a regular contributor to the work of the People's Alcohol Action Coalition (PAAC), as convenor. PAAC is working on strategies to reduce per capita alcohol consumption in Alice Springs, in order to reduce the harm caused by alcohol misuse, and has been active on a number of fronts in 2009:

- PAAC has continued to monitor statistics in relation to the Alice Springs Liquor Supply Plan (restrictions on particular products introduced in October 2006), which indicate an 18% decline in the sale and consumption of pure alcohol in Alice Springs in the first 2.5 years of the plan. (NTER measures – i.e. Income Management and the banning of alcohol in prescribed areas (late 2007), may also have had some impact in this time, but even prior to these measures there had been a 10-12% decrease in the consumption of alcohol under the Liquor Supply Plan).
- Alcohol consumption in Alice Springs is now at its lowest level for 5 years, and this reduction has been achieved despite the fact that drinking in other regional centres in the NT has continued to increase. PAAC has been vocal about the need for Alice Springs to continue down the path of evidence-based strategies key data to assess the effectiveness of current policies.
PAAC responded to calls from the recently formed Responsible Drinker's Lobby (RDL), who have argued for a lifting of restrictions on alcohol sales which have been in place since 2006. PAAC developed a comprehensive written document in response to the RDL.
- PAAC had input into the Independent Evaluation of Alice Springs Alcohol Management Plans and Tennant Creek's Thirsty Thursday which was done by the Menzies School of Health Research (made public in June 2009). While the report revealed an 18% reduction in consumption (since Oct 2006), PAAC was disappointed with recommendations made in the evaluation, particularly the emphasis on the culture of drinking and the view that the culture and the associated attitudes (e.g. opposition to restrictions) must be changed before any further changes to restrictions are introduced. Regulation itself can be an effective means of changing culture and PAAC believes supply reduction will increasingly become a key permanent, public health approach into the future and is not merely a temporary "stop gap" option.
- PAAC has actively supported the 'Turn Down the Tap' campaign, which is calling for the most damaging alcohol to be more expensive and restricted access to take-away alcohol.
- PAAC has continued to raise the issue of increased Listerine (mouthwash) consumption – as well as methylated spirits sales with Government and through the media.

Central Australia

- PAAC has also been successful in obtaining funds from a range of NGO's in Alice Springs to employ a PAAC campaign project worker (to begin in the second half of 2009) to work on:
 - Floor Price issue – for minimum price of a standard drink at Takeaway outlets to be \$1
 - Turn Down the Tap Campaign

YOUTH ISSUES

YOUTH PEAK CAMPAIGN

The CA Policy Officer has been involved in NT wide teleconferences and dialogue with the Youth Sector regarding the need for a youth peak. A survey was sent out by NTCOSS to the youth seeking a mandate from the sector to continue the campaign for a youth peak and to establish commitment to an ongoing campaign process. It is envisaged a smaller working group will soon be formed to progress the campaign and research potential funding options outside the NT Government. The survey results demonstrate an overwhelming commitment by the youth sector to see the establishment of a peak, and NTCOSS will continue to coordinate this vital campaign work

YOUTH JUSTICE CENTRAL AUSTRALIAN YOUTH JUSTICE (CAYJ) COMMITTEE)

CAYJ has sought to address a number of issues this past year

- CAYJ had two representatives attend an inaugural Youth Specific Court Users Forum, which saw agreement reached on: a commitment to hold youth Court matters in a separate court from adult matters; and for police paperwork to be provided to lawyers on Fridays, to allow time for preparation of matters held on Monday mornings. However, there have been some obstacles to achieving these outcomes in practice.
- CAYJ will continue to address court process issues to continue to work towards a more appropriate youth justice system, and adherence to the youth Justice Act, and the Convention on the rights of the Child (CROC) CAYJ has continued to work on the establishment of protocols for young people being held in police cells and court holding cells.

YOUTH ACTION PLAN FOR ALICE SPRINGS

On 19 February 2009, the Northern Territory Government announced an 'Alice Springs Youth Action Plan' to tackle youth crime and antisocial behaviour in Alice Springs. The Action Plan was a response to issues raised at a December forum, as well as concerns expressed by all Central Australian MLAs, and the Alice Springs Mayor. This plan includes: a staffed Police Beat in the Todd Mall ; a new position within police of Youth Services Coordinator (sitting with police); making available additional safe house and emergency beds establishment of a Youth Hub, including a Police Citizens Youth Club; creation of an Alice Springs Middle School; setting up a boarding school facility and supporting the development of a voluntary 'no school no service' code with local businesses.

NTCOSS acknowledges the intense focus and commitment on the part of the NT Government to addressing youth issues, but some concerns remain. For example the 'No School, no service' voluntary code, raises many issues about how young people in shopping centres during school hours will be treated. NTCOSS believes there are more effective ways to re-engage young people into education.

A Youth Tasking and Coordination Group (YTCG) was established after the December forum, to bring together agencies responsible for the funding and provision of services to young people and their families in Alice Springs, and to foster a more co-ordinated and strategic response to issues for 'at risk' young people. However, NTCOSS is concerned that the Youth TCG has been inactive since March 2009, and that there may not be much more in place by the time summer arrives, when youth crime tends to increase, and public disquiet invariably occurs.

ALICE SPRINGS YOUTH SERVICES FORUM ALICE SPRINGS – 25 MARCH 2009

NTCOSS (Executive Director) hosted this forum which sought support for the Youth Peak Campaign; and consulted on the Parental Responsibility Act and the Alice Springs Youth Action Plan. As a result letters were sent to the Minister for Families and Children, to seek meetings to address issues of concern for the sector re the processes (i.e. inadequate consultation) and content of the new developments – e.g. concerns re 'no school no service' approach, and the capacity of the NGO youth sector to respond to requests to work with families under a Family Responsibility Agreement, with services already stretched.

Central Australia

SOCIAL INCLUSION PLANNING GROUP

As a result of the Youth Forum held on 9 December 2008, a Social Inclusion Planning Group was formed - to gather social data related to people, places and issues to identify and plan for the needs and aspirations of Central Australian people and communities. The research will assist decision making and the development of community services and will involve engagement with the community. The Social Inclusion Planning Group has begun seeking potential key stakeholders to become part of a steering group for the Alice Springs Social Plan.

FIXING HOUSES FOR BETTER HEALTH PROJECT – TENNANT CREEK

CA Policy Officer was involved in a joint trip to Tennant Creek with NT Shelter, and PM & D Architects for the inspection of 20 flats which are part of a FHBH pilot project to improve health hardware in public housing properties (December 2008). NTCOSS had continued involvement in this project until this time, which also served as a handover to the new NT Shelter CA Policy Officer.

MEETINGS WITH MINISTERS 2008/09

Meeting Minister Burns (Darwin) re Health and Alcohol & Corrections issues

Meetings with (former) Minister for Cent Aust, Min. Anderson, re Youth Peak issue & Youth Action Plan

Meeting with Treasurer (Minister Lawrie) and Minister for Cent Aust (Min Hampton) re Electricity Price

Meeting with Minister for Transport Minister for Corrections re. Transport & Corrections issues

MEDIA WORK

A range of comments were provided to Media outlets (Radio and Newspaper, and through media releases). Media work in the past year represented a significant increase compared to the previous year and included comments on:

ABC Radio interview re Fair Pay (Darwin) (8/7/08)

CAAMA Radio interview re Rental property shortfall (6/8/09)

ABC Radio Interview re Pre-Election Forum (7/8/08)

CAAMA Radio interview re interpreter services (12/8/08)

Koori Mail Interview re 'Sleepout for the Homeless' (Sep 2008)

CAAMA Radio interview re 'Sleepout for the Homeless' (10/9/08)

ABC Radio Interview re youth issues/need for Police Youth Liaison Officers (19/11/08)

8HA Radio Interview re youth issues/need for Police Youth Liaison Officers (24/11/08)

ABC Radio Interview re Economic Stimulus Package (8/12/08)

ABC Radio; CAAMA Radio; Alice Springs News, Koori Mail Access to school buses for Town Camps and outstations – (Feb 2009)

ABC Radio on Short term accommodation crisis in Alice Springs (25/3/09)

ABC Radio Interview re electricity price increase(8/4/09)

Media Release re public transport (27/04/09)

CAAMA Radio Interview re public transport (29/4/09)

CA POLICY OFFICER HAD INPUT INTO THE FOLLOWING MEDIA RELEASES

Prepared Media Releases for 'Sleepout for the Homeless' (Aug & Sep 2008)

Media release prepared re Interpreter Services (7/8/08)

CAYJ Media Release 'Strategic response to youth issues required' (19/11/08)

PAAC Media Release re Alcopops Tax (20/3/09)

Media Release (Central Australia) re electricity (7/4/09)

PAAC Media Release re 'Turn down the tap' rally (15/6/09)

SOCIAL WORK STUDENT

NTCOSS hosted a Deakin University Social Work Student (Naomi Asling) for a 14 week placement (1 March – 19 June). Naomi assisted with the drafting of the NTCOSS Analysis of the NT Government's May Budget. Naomi also assisted with the campaign on electricity price rises, and public transport issues (including the lead up to Regional Transport Forums).

Central Australia

CONCLUSION

NTCOSS, in conjunction with other peak bodies and organisations, continues to play a critical role in the monitoring and highlighting of policies which impact on low income and disadvantaged Territorians.

Thank you to Wendy Morton (ED) for your support and supervision, as well as to Phil Dempster (Mental Health Coalition), Janine Sims (Community Mental Health Family Support and Carer Respite Project), Graham Ring (NTCOSS PBS, and Project Support), Roma Hill (Administration) and Donna Blackler (NTCOSS Workforce Capacity Project), and to the NTCOSS Board for their support during the year.

Jonathan Pilbrow
Central Australian Policy Officer

Communications Officer

Communicating the NTCOSS message

In language, clarity is everything. Today we live in an ‘information age’ where we are burdened by more documents than we can ever hope to read, let alone understand. Ironically, the ease with which information flows through cyberspace has made it more difficult to get a message across because competition is so fierce.

NTCOSS advocates on behalf of community sector organisations and their clients. We have a message we want to deliver about the importance of maintaining a strong and stable community sector. We put a lot of thought into how we go about it.

Community organisations provide a range of critical service to clients right across the Territory. Legal advice, counseling on alcohol and drug issues, assistance for newly arrived migrants, and help for those suffering mental illness, are just a few examples. By and large, community organisations deliver these services effectively and inexpensively. We believe that there is good reason for the NT Government to invest further in our sector.

But to achieve maximum impact we have to realise that we are competing with a great many other agencies who also wish to influence the direction of government. We need to be in the business of crafting a message which we can deliver clearly and succinctly in the interests of the community sector.

A key NTCOSS ‘product’ is the pre-budget submission that we deliver to government every year in an attempt to influence the framing of the following year’s budget. This document represents a great deal of consultation with community organisations, and we hope that it provides a useful resource for these groups as they engage with media and politicians during the year.

We also put out media releases to push NTCOSS positions on issues being canvassed in newspapers, and on radio and television. We do interviews, write letters to the editor, and seek out meetings with government ministers to reinforce our positions.

During the year we were able to gain considerable coverage for our concerns about the substantial increases to power and water charges in this year’s NT Budget. We were also able to highlight concerns around the limitations of public transport connections between Tennant Creek and Alice Springs.

We had a number of ‘letters to the editor’ published in the *NT News*, not only on the utility price increases, but on other issues such as the importance of government providing adequate funding to the community sector, and the virtues of providing free public transport.

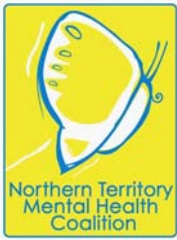
The *Darwin Sun* newspaper ran two separate front page stories on the ‘power price surge’ and the importance of sustaining the community sector. We did a number of radio interviews on these and other subjects, and also a piece for ABC television news.

Our job is to highlight the circumstances of disadvantaged Territorians. We want to convince the wider community that it makes sense to help people who are struggling. And we want governments to invest some of our taxes in making their lives happier and more productive.

We will keep working to try and get our message across in the interests of disadvantaged Territorians.

Graham Ring
Communications Officer
NTCOSS

Northern Territory Mental Health Coalition



Project Coordinator's Annual Report

1 July 2008 to 30 June 2009

It has been a busy year for the coalition with many frustrations and challenges. We have increased the membership of the coalition significantly over the last 12 months and it has been great to be discussing mental health issues with such a broad range of organisations across the NT. We set ourselves some key priority areas for the year that were in hindsight a little too ambitious when our resources are so limited.

The following outlines some of the key areas of work for the coalition in the last 12 months:

Highlights

- Submission for the Northern Territory 2030 Strategy
- Submission for the Men's Health Senate Enquiry
- We enjoyed an enormously successful Mental Health Week particularly with our main dinner events, which attracted 240 people in Darwin and 180 people in Alice Springs
- We secured a Project Coordinator for our respite project in November. She worked incredibly hard to produce two very strong partnerships in the NT and FaHCSIA invited both partnerships to submit a tender for funding under the National Respite Funds round two. The Darwin partnership was successful and won funding for the next three years to supply coordinated Family and Carer Respite Services for People suffering mental health illness.
- The Coalition membership has grown from the original six members at the planning day in 2007, to 18 members at last years planning day but as of the end of June, it has increased to 32.

Outcomes of the priorities identified for 08/09

- **Production and dissemination of an effective mental health survey for the Northern Territory:** This was completed and sent out to all members of the Coalition excluding the very new members. Ten of those surveys have been completed and returned, and the final documentation will be available at the December coalition meeting. End of year financials and reports have hampered members finalising this survey, therefore delivery in September is a better time when responsibilities for other tasks may be less onerous.
- **Support for the aged and homeless with mental illness:** The Coalition agreed that it would conduct a mapping exercise to gain information on service delivery currently existing in the NT. We have a preliminary draft report. Work is still in progress including mapping Australia wide services and gathering current information from other mental health peaks.
- **Training in Mental Health:** The Carer Respite Project coordinator completed a mapping exercise in mental health carer respite training for the NT, which the coalition adopted. Some areas need expansion to ensure it covers all the required areas.
- **Mentoring grassroots organizations:** A focus of the coalition is to nurture and mentor smaller organisations to grow their capacity. We have done some work around this already with TEMHCO to organise and facilitate their strategic planning day. We worked with them on completing their procedures manual, their business plan, and their strategic direction for the next 12 months. We also did some mentoring work with Mental Health Carers NT (ARAFMI NT) in Alice Springs through the Carer Respite Project.
- **Indigenous issues and the uniqueness of the NT:** This has yet to be completed. We will be working with members to agree on how to further this in the next 12 months and ensure that we are improving our relationships with indigenous organisations.

Northern Territory Mental Health Coalition

- **Effective alternatives to get clients back to work:** Initial work has begun on this and a preliminary draft report is available. It has been difficult getting information on this issue and the finalised report will not be far away.
- **Evaluation of the effectiveness of the program:** During discussions with coalition members, this priority needed to change and aim the research more around accountability. The timeframe for this is December 2009.

Mental Health Week and other promotion

- **10 September 2008:** coalition did advertising campaign supporting Lifeline and its work with suicide prevention

Alice Springs events MH Week:

- **5 October:** Coalition supported MHACA with a \$500 donation to its fun run in Alice
- **7 October:** - Yarning about Mental Health Workshop presented by the AIMHI team, this 1-day workshop on Care Planning and Assessment in indigenous Mental Health was attended 25 participants.
- **7 October** – Mental Health Week Gala Dinner featuring Australian of the Year – Local Hero 2008 Jonathon Welch Best known for his role as Director of The Choir of Hard Knocks, Jonathan entertained and inspired an audience of 150 people

Mental Health Week in Darwin:

- **6 October:** official opening at Parliament House hosted by Malarndirri McCarthy, the Minister responsible for Mental Health, there were more than 50 people in attendance
- **For the whole week:** Mental Health Week Art Exhibition – artwork from mental health consumers and carers – with a people’s choice award for the most popular piece this exhibition was housed at the Palmerston Library, about 120 pieces were exhibited
- **8 October:** Mental Health Forum at CDU - "Be kind to your mind" with presentations from speakers on wellbeing, stress, exams, study skills and exercising to keep your mind and body healthy courts
- **8 October:** Dinner with Jonathon Welch at the Sky City Casino, with 240 very satisfied attendees
- **9 October:** Yarning About Mental Health workshop
- **11 October:** Recovery Day run by TEMHCO and supported by Headspace and the NT Mental Health Coalition
- **In remote communities** we sponsored some activities as well - sponsored the Healthy Lifestyle Team to hold a Fun Day at Borroloola Community Education Centre on Friday 10 October 2008. The children again provided excellent entries for the poster competition. Judging the winners was extremely difficult with the winning posters depicting healthy food, sleep, exercise, hunting, no smoking, no drinking and culture. The participants enjoyed a healthy lunch catered for by the Guest House, face painting by the school and clinic staff and Games organised by the Youth Centre.
- **Galiwinku** - AMHW's participated in the Galiwinku Health Festival held during the same period. Coalition Funding also used to purchase a printer for a client who is actively engaged in producing a newsletter in the community — a real success story for the team and an inspiration to the community.
- **Yirrkala**, Laynhapuy & EMHT had to cancel their Mental Health Week activities due recent deaths in the region, but other activities are planned

Phil Dempster
Program Coordinator

Building Capacity in Community Mental Health Family Support and Carer Respite Project



Background:

Acting upon the outcomes of sector wide consultations conducted for the Senate Inquiry into Mental Health Services, Community Mental Health Australia (CMHA) recommended a national sector development approach whereby all state and territory community mental health peaks would contribute to the ongoing work required by FaHCSIA to successfully roll out the national carer respite initiative. In late 2007, CMHA successfully negotiated funding from FaHCSIA for this national program to:

- Improve coordination between complimentary mental health service providers and generic family and carer support programs
- Provide opportunities to investigate, evaluate and build new and innovative mental health family support and carer respite programs across Australia drawing upon the lived experience of mental health consumers and carers to effectively target their diverse and changing needs
- Take a holistic approach to respite and family care options
- Establish a framework of support for new service development and care coordination
- Nurture specialist community mental health family support and respite workforce programs that will include training and education for the workforce

In the Northern Territory the Building Capacity in Community Mental Health Family Support and Carer Respite Project (the project) is coordinated by the Northern Territory Mental Health Coalition under the auspice of the Northern Territory Council of Social Service (NTCOSS).

The Project Coordinators:

Mid August 2008 the project lost the original Project Coordinator, Kristi Stinson who had conducted stakeholder consultations in the initial stages of the project. The position remained vacant for a number of weeks until Paul Irving was recruited temporarily while permanent replacement was recruited. In early November 2008, the current project coordinator, Janine Sims, was employed.

Refocusing of Project:

Familiarisation with the project as a whole was the initial priority of the new project coordinator. The project timelines and priorities were reviewed and the scoping of existing family support and carer respite services in the Northern Territory was completed and documented.

It was important for the new project officer to re-establish relationships with representatives from relevant service delivery organisations. Individual meetings with potential partners were held to refresh enthusiasm in the project and to introduce the new project officer. Due to time constraints and outcomes of the scoping and initial interviews it was decided to focus on the two main centres in the Northern Territory which are Darwin and Alice Springs.

Building Capacity in Community Mental Health Family Support and Carer Respite Project

Information forums were held in Alice Springs and Darwin. The National Project Manager as well as the NT Mental Health Coalition Project Coordinator were in attendance and supported the Project Coordinator. Both forum participants completed an analysis of current mental health family support and carer respite options and gaps in service delivery.

Alice Springs and Darwin saw numerous partnership development meetings, held over the period of Dec 08-June 09. These meetings have resulted in two unique service delivery models being developed and a commitment to a partnership from interested service providers in both target locations.

While the project was facilitating information exchange and strengthening networks among existing and potential mental health family support and carer respite service providers in the Northern Territory three very clear messages were relayed, they were:

- Mental health carers and consumers all have different needs and require a flexible but coordinated approach to service delivery, quality respite only happens when services work together to meet the needs of the consumer and the carer.
- Due to the complexity of mental illness and the stigma associated with it people caring for a person living with a mental illness carers will not often identify themselves as a carer. This is especially so for indigenous mental health carers and carers who are not immediate family members of the consumer.
- To provide new and appropriate mental health respite services there were large issues to be overcome with recruiting, training, and the retention of staff

Major Outcomes of the Project:

The following major outcomes of the project, July 2008-June 2009.

- Establishment of the Darwin Mental Health Carer Respite Partnership and securing funding of \$868,000- from the National Respite Development Fund, round two, for an innovative mental health carer respite coordination point, service delivery and workforce training package in the Darwin area.
- Information and resource sharing between mental health carer respite service providers and generic respite care organisations.
- Community organisations not delivering formal mental health carer respite services given the capacity to establish new mental health carer respite and family support services and/or be recognised for the services they currently offer.
- Mapping of training and education opportunities available to mental health carers in the Northern Territory along with mental health carer respite workforce development and training issues being recognised and addressed.

Unfortunately the Alice Springs partnership did not secure funding but one of the partners has made a commitment to follow through with the service delivery model developed and has establishment of the Alice Springs Mental Health Carers Relaxation and Respite Centre.

Final Stage:

A final Northern Territory report has been produced and will form part of a nation report to FaHCSIA. The project coordination will be employed until Oct 2009 to continue support to Darwin Mental Health Carer Respite Partnership and the Alice Springs Mental Health Carers Relaxation and Respite Centre. A mental health family support and carer respite workforce development report will also be produced.

Building Capacity in Community Mental Health Family Support and Carer Respite Project

It has been an extremely rewarding eight month working on this project. Phil Dempster, Coordinator, NT Mental Health Coalition and Wendy Morton, Executive Director of NTCOSS have provided valuable support and direction. I also am very grateful to the many other people who have given willingly their time and knowledge to improve services for mental health carers in the Northern Territory.

Janine Sims
Coordinator
Building Capacity in Community Mental Health
Family Support and Carer Respite Project.

Cross Sectorial Support and Strategic Partnerships

The Cross Sectorial Support and Strategic Partnerships Project (CSSSPP) was funded by the Department of Health and Ageing (DOHA) and began in March 2008. At this time, DOHA was unable to commit to further funding and the project ended in March 2009. A short time later, an announcement was made that the project would be refunded – unfortunately our project worker, Loris Semple had already gained alternative employment. The project will be up and running again in the next financial year.

Some of the key outcomes of the first year of the project were:-

- Website source as a starting point for information about comorbidity
- Comorbidity Stakeholder Training Provider Group is exploring training delivery and development in a collaborative way
- A summary of identified training needs and priorities of non-government AOD organisations in the Darwin region
- A report outlining the views of 69 service providers across government, alcohol and other drug services, mental health services and general health and community service providers about how they see the issues and the best way forward to improving services in the future
- Several presentations providing local information and show-casing local expertise and development in this area were provided and are available on the website
- A full project report is available on our website

One highlight of the project was the Building Bridges from Strong Foundations Workshop held in October 08. The forum was split into 2 sessions. The morning session was for the general public and local service providers and involved 4 guest speakers on the topic ‘Grog, Drugs and Wellbeing : Understanding the Mix’. The second session, Building Bridges from Strong Foundations’ was for service providers. Over 90 people attended the forum. We acknowledge the support from the Department of Health and Families, Alcohol and Other Drugs Program for this forum.

Thank you to all who have participated in this project especially Amity Community Services, The Salvation Army, Banyan House and Centacare NT. A very big thank you to Loris Semple who made her way through all of the obstacles and achieved some great outcomes.

Wendy Morton
Executive Director

Workforce Strategy Project

The Workforce Strategy Project was initiated by NTCOSS and the Northern Territory Department of Education and Training (DET) in recognition of the unique challenges, facing the NT Community Sector, of attracting people to the industry and retaining them for the long term.

Project Status

- . The second year of this project saw the completion of the design and development of the Community Sector Workforce Toolkit and associated Workforce Planning Model and templates.
- . Printing of 750 copies of the Workforce Toolkit was completed in December 2008.
- . A large database of contacts was verified, updated (mainly by phone) and developed to facilitate the delivery of Toolkits to Community Sector organisations and programs across the Territory.
- . In February 2009, the NTCOSS Community Sector Workforce Toolkit was distributed to 583 Community Sector organisations and programs throughout the NT.
- . The Toolkit was also made available on the NTCOSS website for download – surprisingly, a number of interstate government and community sector organisations located the toolkit and requested access to the printed material.
- . Additional copies of the Toolkit were requested by many organisations and government departments - both interstate and in the NT.
- . In April 2008 an additional 500 copies of the Community Sector Workforce Toolkit were printed to meet continuing demand.
- . Developed and presented customised research (based on the analysis and results of the Community Sector Staff Survey conducted by NTCOSS in 2007) for Community Sector organisations in various regions of the NT - this included the Mental Health Association of Central Australia (MHACA), YWCA (Top End) presented at a national conference and TEAM Health, Darwin.
- . Development, planning and promotion of the follow-up NTCOSS Workforce Planning and Development Workshops commenced in May 2008. Due to time constraints the workshops could not be completed in year 08-09 and were scheduled for July and August 2009.
- . A final report for Phase 1 of the Workforce Strategy Project was completed and delivered to the Northern Territory Department of Education and Training (DET) in May 2009.
- . In June 2009, Janine Sims of NTCOSS assumed some part-time responsibility for the on-going NTCOSS Workforce Strategy project. Janine's assistance has been invaluable to providing a local "face" and fresh perspectives to the project.

Workforce Strategy Project

Additional Sub-Projects

Additional projects and activities undertaken included:

- Researched, developed and documented an assessment of Mental Health Carer Training available in the NT. This project was carried out for the NT Mental Health Coalition (auspiced by NTCOSS) and involved liaison and coordination of a number of Mental Health Associations and Volunteer groups across Central Australia and the Top End.
- Researched and developed a sector map and report identifying government and Not-for-Profit support services available, in the Northern Territory, for the Aged and Homeless with mental illness.
- Researched and prepared a report on programs and services that provide effective (even alternative) pathways to employment for those individuals recovering from mental illness, in the NT.
- Customised and developed Governance, Human Resources, Organisational and Occupational Health and Safety policies and procedures for Top End Mental Health Consumer Organisation Inc (TEMHCO). This activity was a small background component of a fully funded consulting project carried out by NTCOSS.

The Future

- In Phase 2 of this project, NTCOSS will be delivering Workforce Planning and Development Workshops throughout the NT. These workshops will build on the success and acceptance of the Workforce Strategy Toolkit, within the Community Sector.
- The workshops, like the Toolkit, will take a pragmatic approach to workforce planning, by simplifying workforce management issues, identifying priorities and actions to implementing a “workable” workforce plan.
- In addition to the Workforce Planning and Development Workshops, NTCOSS will be providing consultation, coaching and advice to a selected group of Community Sector organisations on the use of the Workforce Toolkit and Workforce Planning. The organisations chosen to participate in this program are representative of the various sectors (for example: Indigenous, AOD or Aged Care) and are located, or providing services, in regional and remote areas throughout the NT.
- Janine Sims of NTCOSS will provide much of this mentoring and coaching support on a local level.

Thank you to the steering committee who assisted with the development of the Workforce Strategy Toolkit - particularly Wendi Masters from DET. The feedback on the Toolkit has been really positive and we thank all of the organisations and their staff who took the time to meet with us, fill in surveys and provide us with their expert knowledge.

Donna Blackler
Workforce Strategy Project
NTCOSS



NTCOSS

**NORTHERN TERRITORY COUNCIL OF
SOCIAL SERVICE INCORPORATED
FINANCIAL STATEMENTS**



**NORTHERN TERRITORY COUNCIL OF
SOCIAL SERVICE INCORPORATED
SPECIAL PURPOSE FINANCIAL REPORT**
for the period ended 30th June 2009



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Auditors Report

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INDEPENDENT AUDIT REPORT TO THE MEMBERS OF NORTHERN TERRITORY COUNCIL OF SOCIAL SERVICE INCORPORATED

Scope

I have audited the attached special purpose financial report of the Northern Territory Council of Social Service Incorporated for the year ended 30th June 2009. The Association's Board of Management is responsible for the preparation and presentation of the financial report, and the information contained therein, and has determined that the accounting policies used are consistent with the financial reporting requirements of the entity's constitution and are appropriate to meet the needs of the members. I have conducted an independent audit of the financial report in order to express an opinion to the members of the Northern Territory Council of Social Service Incorporated on its preparation and presentation. No opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

The financial report has been prepared for distribution to the members for the purpose of fulfilling the Board of Management's financial reporting requirements under the Association's constitution and the *Associations Act*. I disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates, to any person other than the members, or for any purpose other than that for which it was prepared.

My audit has been conducted in accordance with Australian Auditing Standards. My procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial report is presented fairly in accordance with the basis of accounting described in Note 1 to the financial report and the requirements of the *Associations Act*. These do not require the application of all Accounting Standards.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

1. In my opinion the financial report presents fairly in accordance with the accounting policies described in Note 1 to the financial report and the *Associations Act*, the financial position of the Northern Territory Council of Social Service Incorporated at 30th June 2009 and the results of its operations for the year then ended. The financial accounts are complete and accurate and the balances of grant funds remaining are identified and are recorded as unexpended grants in the balance sheet.

SUSANNE LEE, CPA
DATED: 5th August 2009

SUE LEE & ASSOCIATES IS A CPA PRACTICE
ABN 87 343 921 485



Financial Statements

NT Council of Social Service Inc Balance Sheet

June 2009

	This Year	Last Year
ASSETS		
CURRENT ASSETS		
Cash on Hand/at Bank		
Bendigo Bank Cheque A/C	\$287,562.45	\$541,354.85
CBA Cheque Account	\$4,074.18	\$3,902.87
TIO Cash Management Acc	\$76,429.07	\$74,055.01
Petty Cash Float/Darwin	\$250.00	\$250.00
Petty Cash Float/Alice Springs	\$150.00	\$150.00
Total Cash on Hand	\$368,465.70	\$619,712.73
Debtors		
Trade Debtors	\$172,587.99	\$109,475.05
Total Debtors	\$172,587.99	\$109,475.05
Prepayments		
Prepaid Fringe Benefits Tax	\$1,851.00	\$1,851.00
Total Prepayments	\$1,851.00	\$1,851.00
Total CURRENT ASSETS	\$542,904.69	\$731,038.78
FIXED ASSETS		
Office Equip >\$5000 at cost	\$20,572.73	\$20,572.73
Accumulated Depreciation	-\$16,597.56	-\$10,873.92
Total Office Equipment	\$3,975.17	\$9,698.81
Motor Vehicles at cost	\$39,036.35	\$39,036.35
Accumulated Depreciation	-\$19,719.68	-\$6,837.68
Total Motor Vehicles	\$19,316.67	\$32,198.67
Malak House	\$521,043.08	\$0.00
Total Property	\$521,043.08	\$0.00
Total FIXED ASSETS	\$544,334.92	\$41,897.48
Total ASSETS	\$1,087,239.61	\$772,936.26
LIABILITIES		
CURRENT LIABILITIES		
Trade Creditors	\$77,033.98	\$65,145.82
Bendigo Bank Credit Card/WM	\$1,860.82	\$4,775.41
Bendigo Bank Credit Card/PD	-\$77.92	\$0.00
Prov for Auditors Remuneration	\$4,000.00	\$3,500.00
Bond/Malak House	\$500.00	\$0.00
Total CURRENT LIABILITIES	\$83,316.88	\$73,421.23
OTHER LIABILITIES		
Funding Liabilities		
Unexp Grants Transferred		
Unexp Grant/DEET	\$0.00	\$67,843.74
Unexp Grant/Mental Health Gen	\$1,708.27	\$104,007.64
Unexp Grant/MH/Vic Serv	\$79,883.59	\$0.00
Unexp Grant/DOHA-AOD	\$150,528.18	\$38,341.44
Unexp Grant/FACS Network	\$0.00	\$24,901.64
Unexp Grant/NTCOSS/H&CS	\$0.00	\$4,243.56
Total Unexp Grants Transferred	\$232,120.04	\$239,338.02
Prior Years Unexp Funds		
Unexp Grant/Chief Minister	\$50,000.00	\$50,000.00
DHCS HACC Training Funds	\$16,544.10	\$16,544.10
Total Prior Years Unexp Funds	\$66,544.10	\$66,544.10
Total Funding Liabilities	\$298,664.14	\$305,882.12

Financial Statements

NT Council of Social Service Inc Balance Sheet

June 2009

	This Year	Last Year
Payroll Liabilities		
Accrued Wage/Super Expenses	\$7,045.10	\$7,043.70
Total Payroll Liabilities	\$7,045.10	\$7,043.70
Employee Benefits		
Annual Leave Accruals/NTCOSS	\$31,887.00	\$33,472.00
Annual Leave Accruals/DEET	\$0.00	\$4,957.00
Annual Leave Accruals/MH	\$4,708.00	\$4,612.00
Annual Leave Accruals/MH VIC	\$2,902.00	\$399.00
Annual Leave Accruals/CAP	\$9,832.00	\$9,099.00
Annual Leave Accruals/AOD	\$0.00	\$2,117.00
Annual Leave Accruals/SGF	\$2,245.00	\$0.00
LSL Accruals/CAP	\$8,767.00	\$6,965.00
Total Employee Benefits	\$60,341.00	\$61,621.00
Total CURRENT & OTHER LIABILITIES	\$449,367.12	\$447,968.05
LONG TERM LIABILITIES		
Home Loan/Acc 15527088	\$387,236.47	\$0.00
Total LIABILITIES	\$836,603.59	\$447,968.05
Net Assets	\$250,636.02	\$324,968.21
EQUITY		
Surplus/Deficit to 30/6/08	\$324,968.21	\$269,245.56
Surplus/Deficit Current Year	-\$74,332.19	\$55,722.65
Total EQUITY	\$250,636.02	\$324,968.21

Financial Statements

NT Council of Social Service Inc

Profit & Loss

July 2008 through June 2009

	This Year	Last Year
Other Income		
Rent/Utilities Recovered	\$14,242.86	\$7,480.00
Interest Received	\$22,415.68	\$33,869.01
Forums & Other Charges	\$35,974.86	\$12,608.79
Photocopy Chgs/Equip/Venue Hire	\$582.06	\$582.19
Membership Fees	\$22,297.89	\$10,903.23
Sales/FCNI Data Base Directory	\$394.73	\$3,639.25
Conference Registrations	(\$281.82)	\$57,314.73
Sponsorships	\$7,754.55	\$56,000.00
NT Shelter - CAP Funds	\$1,617.27	\$46,500.00
Program Cost Recovery	\$9,472.91	\$5,548.94
Insurance Recoveries	\$1,863.64	\$0.00
Product Sales	\$79.55	\$609.55
Total Other Income	\$116,414.18	\$235,055.69
Project Admin/Management Fees		
Administration Fee-AASW	\$5,200.00	\$5,200.00
Total Project Admin/Management Fees	\$5,200.00	\$5,200.00
Grant Income		
Bring in PYR Unexp Grants	\$239,338.02	\$132,723.51
Grant/DHCS Core Funding	\$240,854.00	\$231,925.00
Grant/Mental Health Program	\$131,804.00	\$126,918.00
Grant/Mental Health Week	\$0.50	\$13,767.50
Unexp Grant C/Fwd M Health	(\$1,708.27)	\$0.00
Grant/DEET Workforce Strategy	\$0.00	\$114,000.00
Grant/DOHA AOD	\$212,228.18	\$95,936.36
Unexp Grant C/Fwd DoHA/AOD	(\$150,528.18)	\$0.00
Grant/FACS Network	\$0.00	\$50,000.00
Grant/VIC Service	\$117,000.00	\$118,000.00
Unexpended Grant Balance C/Fwd	(\$79,883.59)	(\$239,338.02)
Total Grant Income	\$709,104.66	\$643,932.35
Total INCOME	\$830,718.84	\$884,188.04
EXPENSES		
Salaries and Wages	\$509,035.79	\$443,596.10
Travel/Accommodation	\$71,807.99	\$64,023.34
Communication Expenses	\$25,085.19	\$16,189.03
Vehicle Expenses	\$16,413.31	\$16,897.34
General Office Expenses	\$48,362.65	\$35,068.35
Publicity & Marketing	\$5,053.84	\$5,996.53
Program Expenses	\$123,021.19	\$94,067.31
Rent & Office Overheads	\$73,185.55	\$49,651.25
Financial Service	\$31,643.70	\$5,111.76
Conference Expenses	\$1,441.82	\$102,952.20
Wages/Project Manager	\$0.00	\$3,094.00
Total EXPENSES	\$905,051.03	\$836,647.21
Operating Profit	(\$74,332.19)	\$47,540.83
Other Income		
Profit on Sale of MV	\$0.00	\$8,181.82
Total Other Income	\$0.00	\$8,181.82
Net Profit/(Loss)	(\$74,332.19)	\$55,722.65

Financial Statements

NORTHERN TERRITORY COUNCIL OF SOCIAL SERVICE INCORPORATED

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS for the year ended 30 June 2009

1. SUMMARY OF ACCOUNTING POLICIES

The accounting policies adopted by the Association are stated in order to assist in a general understanding of the financial statements. These policies have been consistently applied except as otherwise indicated.

Reporting entity

The association is not a reporting entity because in the committee's opinion there are likely to exist users who are able to command the preparation of reports tailored so as to satisfy all of their information needs, and these accounts are therefore "special purpose accounts" that have been prepared solely to meet the requirements of the Constitution and the *Associations Act*.

Accounting policies

The financial report has been prepared under the historical cost conventions and does not take into account changing money values except to the extent that they are reflected in the revaluation of certain assets.

In order for the financial report to present fairly the state of affairs of the Association and the results of the Association for the year, Australian Accounting Standards have been adopted to the extent disclosed in this note.

Government Grants

Government grants are brought to account as income when the Association receives them. Unspent Grants are transferred to an appropriate liability account.

Assets

The current policy is to capitalise and depreciate purchases, on a straight line basis, that cost in excess of \$5,000.

Employee Entitlements

The amounts expected to be paid to employees for their pro rata entitlement to annual leave, sick leave and long service leave are accrued annually at current pay rates.

Income tax

The Association is of the opinion that it is not subject to income tax.

2. LAND

NTCOSS rents office space at Nightcliff

The accompanying notes form part of the financial report.
This report is to be read in conjunction with the attached audit report.

Financial Statements

NT Council of Social Service Inc Central Australian Policy Office Job Profit & Loss Statement

July 2008 through June 2009

	Year to Date
Income	
NTCOSS CAP Funds	\$67,800.00
NT Shelter - CAP Funds	\$1,617.27
Total Income	\$69,417.27
Expense	
CA Policy Officer Wages	\$52,437.80
Leave Loading	\$874.46
Fringe Benefits Tax	\$2,000.00
Superannuation	\$4,988.95
Workers' Compensation	\$1,050.44
Transf LSL & A/L to Provisions	\$2,535.00
Staff Development	\$929.89
Staff Travel & Travel Incident	\$569.70
Staff Accommodation	\$1,253.37
Staff Travel Allowance	\$360.00
Telephone/Fax	\$2,460.16
IT Support/Internet Service Pr	\$165.00
Car Lease	\$6,000.00
Fuels & Oils	\$719.07
MV Maintenance & Repairs	\$275.36
Stationery & Office Supplies	\$1,071.37
Postage	\$68.18
Office Equipment <\$5000	\$2,200.00
Promotion/Marketing	\$259.09
Workshop Costs/Venue Hire	\$80.00
Catering	\$22.73
Project Mgmt/Admin Fee	\$12,500.00
Office Rent	\$4,260.00
Office Maintenance & Repairs	\$272.73
Total Expense	\$97,353.30
Net Profit (Loss)	(\$27,936.03)

Financial Statements

NT Council of Social Service Inc
DEET WORKFORCE STRATEGY PROGRAM 2009
Job Profit & Loss Statement
July 2008 through June 2009

Year to Date

Income	
Bring in PYR Unexp Grants	\$67,843.74
Total Income	\$67,843.74
Expense	
ED Salary/Supervision	\$2,312.81
Wages & Salaries/Projects	\$26,763.60
Leave Loading	\$156.51
Superannuation	\$1,566.89
Staff Development	\$445.45
Financial Mgmt Consultant	\$3,485.00
Staff Travel & Travel Incident	\$4,204.99
Staff Accommodation	\$641.64
Staff Travel Allowance	\$720.00
Telephone/Fax	\$222.19
IT Support/Internet Service Pr	\$450.00
Bookkeeping	\$2,100.00
Stationery & Office Supplies	\$1,375.09
Printing/Publications (Outsce)	\$18,801.45
Postage	\$1,012.48
General Office - Other	\$23.76
Office Equipment <\$5000	\$79.09
Photocopier charges (In House)	\$703.95
Workshop Costs/Venue Hire	\$245.45
Catering	\$99.70
Project Mgmt/Admin Fee	\$227.00
Website Maintenance	\$140.00
Electricity/Water/Sewerage	\$619.53
Office Rent	\$3,195.50
Total Expense	\$69,592.08
Net Profit (Loss)	(\$1,748.34)

Financial Statements

NT Council of Social Service Inc Improved Services Drug & Alcohol/Mental Illness Initiative Job Profit & Loss Statement

July 2008 through June 2009

	Year to Date
Income	
Interest Received	\$1,131.04
Program Cost Recovery	\$1,495.56
Bring in PYR Unexp Grants	\$38,341.44
Grant/DOHA AOD	\$61,700.00
Total Income	\$102,668.04
Expense	
ED Salary/Supervision	\$3,202.84
Wages & Salaries/Projects	\$44,194.25
CA Policy Officer Wages	\$1,144.94
Leave Loading	\$732.21
Fringe Benefits Tax	\$1,000.00
Superannuation	\$3,742.45
Staff Development	\$853.63
Contract Trainers/Consultants	\$2,011.87
Staff Recruitment	\$349.53
Staff Travel & Travel Incident	\$4,477.47
Staff Accommodation	\$1,007.13
Staff Travel Allowance	\$180.00
Travel/Consultants/Other	\$2,253.45
Accommodation/Other	\$487.28
Telephone/Fax	\$766.85
IT Support/Internet Service Pr	\$1,506.82
Car Lease	\$5,392.16
Fuels & Oils	\$84.57
Stationery & Office Supplies	\$1,090.36
Postage	\$681.78
General Office - Other	\$15.20
Promotion/Marketing	\$363.64
Workshop Costs/Venue Hire	\$4,309.09
Catering	\$1,256.15
Project Mgmt/Admin Fee	\$9,900.00
Program Consultant Fees	\$11,418.18
AOD/DOHA Operating Resources	\$5,948.34
Website Maintenance	\$636.36
Total Expense	\$109,006.55
Net Profit (Loss)	(\$6,338.51)

Financial Statements

NT Council of Social Service Inc FACS Network/SAAP Funding Job Profit & Loss Statement

July 2008 through June 2009

Year to Date

Income	
Bring in PYR Unexp Grants	\$24,901.64
Total Income	\$24,901.64
Expense	
ED Salary/Supervision	\$531.40
Program Expenses	\$22,928.00
Conference/Travel	\$537.27
Conference/Accommodation	\$704.55
Conference Subsidies	\$200.00
Total Expense	\$24,901.22
Net Profit (Loss)	\$0.42

Financial Statements

NT Council of Social Service Inc Mental Health Program Job Profit & Loss Statement

July 2008 through June 2009

Income	
Interest Received	\$2,804.84
Forums & Other Charges	\$21,468.20
Sponsorships	\$5,300.00
Supervision	\$5,000.00
Bring in PYR Unexp Grants	\$8,816.26
Grant/Mental Health Program	\$131,804.00
Grant/Mental Health Week	\$0.50
Unexp Grant C/Fwd M Health	(\$1,708.27)
Total Income	\$173,485.53
Expense	
ED Salary/Supervision	\$750.00
Admin Support (Casual)	\$248.28
Wages & Salaries/Projects	\$57,861.46
Leave Loading	\$1,216.44
Fringe Benefits Tax	\$1,000.00
Superannuation	\$5,071.03
Workers' Compensation	\$2,698.65
Transf LSL & A/L to Provisions	\$96.00
Staff Development	\$300.00
Staff Recruitment	\$965.44
Staff Travel & Travel Incident	\$6,679.69
Staff Accommodation	\$2,806.37
Staff Travel Allowance	\$1,200.00
Board Travel	\$1,603.56
Board Accommodation	\$1,156.36
Telephone/Fax	\$1,131.73
IT Support/Internet Service Pr	\$680.00
Car Lease	\$2,193.15
Fuels & Oils	\$1,685.98
MV Maintenance & Repairs	\$366.00
Stationery & Office Supplies	\$1,247.27
Postage	\$434.04
General Office - Other	\$200.44
Photocopier charges (In House)	\$584.03
Promotion/Marketing	\$2,091.20
Program Expenses	\$6,275.34
Mental Health Week Expenses	\$43,859.64
MH Consumers & Carers Costs	\$325.31
Subscriptions/Membership/Regis	\$200.00
Workshop Costs/Venue Hire	\$1,120.00
Catering	\$703.13
Project Mgmt/Admin Fee	\$22,000.00
Website Maintenance	\$500.00
Cleaning	\$126.00
Electricity/Water/Sewerage	\$182.16
Insurance	\$500.00
Office Rent	\$2,904.96
Office Maintenance & Repairs	\$500.00
Bank Charges	\$21.87
Total Expense	\$173,485.53
Net Profit (Loss)	\$0.00

Financial Statements

NT Council of Social Service Inc Family Support & Carers Respite Project Job Profit & Loss Statement

July 2008 through June 2009

	Year to Date
Income	
Interest Received	\$2,585.54
Bring in PYR Unexp Grants	\$95,191.38
Grant/VIC Serv	\$117,000.00
Unexpended Grant Balance C/Fwd	(\$79,883.59)
Total Income	\$134,893.33
Expense	
ED Salary/Supervision	\$2,446.40
Office Co-ord/Admin Staff	\$2,000.00
Wages & Salaries/Projects	\$50,518.72
CA Policy Officer Wages	\$1,845.60
Leave Loading	\$177.66
Superannuation	\$4,291.20
Workers' Compensation	\$1,000.00
Transf LSL & A/L to Provisions	\$2,503.00
Staff Development	\$1,676.37
Staff Travel & Travel Incident	\$11,515.45
Staff Accommodation	\$2,037.27
Staff Travel Allowance	\$960.00
Board Travel	\$1,231.51
Travel/Consultants/Other	\$644.27
Accommodation/Other	\$328.18
Telephone/Fax	\$1,319.02
IT Support/Internet Service Pr	\$868.71
Car Lease	\$2,000.00
Fuels & Oils	\$1,523.43
MV Maintenance & Repairs	\$403.64
Stationery & Office Supplies	\$607.52
Postage	\$483.00
General Office - Other	\$2,423.99
Photocopier charges (In House)	\$589.40
Program Expenses	\$4,327.53
Mental Health Week Expenses	\$7,000.00
Workshop Costs/Venue Hire	\$389.50
Program Manager Supervision	\$5,000.00
Project Mgmt/Admin Fee	\$16,500.00
Website Maintenance	\$636.36
Cleaning	\$441.00
Electricity/Water/Sewerage	\$242.87
Insurance	\$578.60
Office Rent	\$6,027.87
Waste Disposal	\$355.26
Total Expense	\$134,893.33
Net Profit (Loss)	\$0.00

Financial Statements

NT Council of Social Service Inc NTHCS Peak Body Funding Job Profit & Loss Statement July 2008 through June 2009

	Year to Date
Income	
Car Lease Allocation	\$6,000.00
Interest Received	\$10,234.17
Forums & Other Charges	\$316.66
Photocopy Chgs/Equip/Venue Hire	\$442.70
Membership Fees	\$21,703.19
Sales/FCNI Data Base Directory	\$394.73
Program Cost Recovery	\$119.32
Insurance Recoveries	\$1,863.64
Product Sales	\$54.55
Project Mgmt Fees-CAP Position	\$12,500.00
Project Mgmt Fee-Mental Health	\$22,000.00
Bring in PYR Unexp Grants	\$4,243.56
Grant/DHCS Core Funding	\$240,854.00
Total Income	\$320,726.52
Expense	
ED Salary/Supervision	\$102,816.29
Office Co-ordinator/Admin Staff	\$35,754.77
Admin Support (Casual)	\$0.00
Wages & Salaries/Projects	\$6,887.98
CA Policy Officer Wages	\$29.18
Leave Loading	\$1,443.73
Fringe Benefits Tax	\$8,294.00
Superannuation	\$14,601.08
Workers' Compensation	\$10,582.64
Transf LSL & A/L to Provisions	(\$1,585.00)
Staff Development	\$890.92
Contract Trainers/Consultants	\$1,000.00

Financial Statements

NT Council of Social Service Inc NTHCS Peak Body Funding Job Profit & Loss Statement

July 2008 through June 2009

Year to Date

Expense	
Financial Mgmt Consultant	\$4,562.95
Staff Recruitment	\$261.81
Staff Travel & Travel Incident	\$3,821.18
Staff Accommodation	\$1,086.99
Staff Travel Allowance	\$1,500.00
Board Travel	\$7,657.15
Board Accommodation	\$1,569.86
Board Travel Associated Costs	\$180.00
Travel/Consultants/Other	\$500.00
Telephone/Fax	\$8,739.03
IT Support/Internet Service Pr	\$6,775.68
Fuels & Oils	\$408.46
MV Maintenance & Repairs	\$239.64
MV Insurance & Registration	\$971.63
Bookkeeping	\$6,520.46
Stationery & Office Supplies	\$1,388.00
Printing/Publications (Outsource)	\$2,235.45
Postage	\$741.07
General Office - Other	\$350.65
Office Equipment <\$5000	\$149.02
Photocopier charges (In House)	\$1,185.60
Promotion/Marketing	\$2,339.91
Central Aust Position Funding	\$67,800.00
Program Expenses	\$344.26
Resource Material/Development	\$886.36
Subscriptions/Membership/Regis	\$2,097.72
Workshop Costs/Venue Hire	\$120.00
Catering	\$523.12
Program Consultant Fees	\$544.00
Website Maintenance	\$5,754.56
Cleaning	\$1,282.79
Depreciation on Fixed Assets	\$18,605.64
Electricity/Water/Sewerage	\$2,508.01
Insurance	\$7,110.32
Office Rent	\$7,625.61
Office Maintenance & Repairs	\$1,550.00
Waste Disposal	\$262.41
Rates	\$1,044.40
Photocopier Rental	\$1,600.00
Audit	\$4,000.00
Bank Charges	\$689.77
Credit Card Interest	\$137.71
Merchant Fees	\$19.00
Total Expense	\$358,405.81
Net Profit (Loss)	(\$37,679.29)

Northern Territory Council of Social Service Inc
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